

**Badger Meter**



## Annual Service Renewal For Badger® CONNECT Software

Badger Meter offers annual service agreement renewals on Badger CONNECT software after first year from purchase. First year of service is included in original purchase price. The service renewal is offered in two options:

- Service with Internet or modem access on Badger CONNECT computer
- Service without Internet or modem access on Badger CONNECT computer

Contact your Badger Meter Sales Manager or authorized Badger Meter distributor representative for renewal prices.

These annual service agreements include the following:

- Unlimited access to Badger's 24/7 Technical Support (1-800-456-5023)
- No charge software upgrades as needed for system functionality

Customers with annual service agreements are also entitled to the following discounted services:

- Billing/Computer system upgrades or changes: \$325
- Additional Internet/telephone training sessions: \$125 per hour
- Software media replacement  
\$150 (1 week delivery)  
\$250 (next day delivery)

Customers without annual service agreements are entitled to:

- Access to Badger's Technical Support (1-800-456-5023) to be billed at hourly rates. (PO required prior to service):
- Software upgrades for a computer with Internet or modem access: \$1,200.00
- Software upgrades for a computer without Internet or modem access: \$1,800.00

If annual service agreement is cancelled or unpaid, subsequent unpaid years must be paid up to date in order to reinstate service to normal service agreement status.

Due to continuous research, product improvements and enhancements, Badger Meter reserves the right to change product or system specifications without notice, except to the extent an outstanding contractual obligation exists. Prices and rates are good for one year from renewal.

Badger® is a registered trademark of Badger Meter, Inc.

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